

# Totally and Permanently Incapacitated/Extreme Disablement Adjustment Veteran Travel Card Renewal

#### **Information**

The Totally and Permanently Incapacitated/Extreme Disablement Adjustment Veteran Travel card (TPI/EDA Veteran Travel card) entitles the holder to unlimited free travel on:

- TransLink bus, train, ferry and tram services, except Airtrain
- *qconnect* urban bus services
- regional ferry services that offer government subsidised concessions.

The TPI/EDA Veteran Travel card must be presented when using an approved public transport service or upon request by an authorised person or driver and must be carried by the holder at all times when travelling. TPI/EDA veterans are entitled to one free return trip each fortnight on Queensland Rail long distance rail services. You will still need to make a booking by contacting Queensland Rail Travel services on 1800 872 467.

## To be eligible for a TPI/EDA Veteran Travel card

You must hold a Commonwealth Department of Veteran Affairs' (DVA) Gold Card that is embossed TPI or EDA with the DVA file number beginning with the letter 'Q'.

The TPI/EDA Veteran Travel card is not transferable and public transport entitlements do not extend to spouses, dependants or carers.

## How to apply

- 1. Please confirm/update your personal details.
- 2. Provide two passport size photographs with the following specifications:
  - be no more than six months old
  - be passport size, which is 45-50 mm high and 35-40 mm wide
  - be in colour, printed on photo-quality paper using a high resolution
  - have a plain, light coloured background
  - show the applicant's head and top of shoulders
  - show the applicant looking directly at the camera.

On the reverse side of one photograph, an authorised witness must declare, sign and date as follows: *I certify that this is a true photograph of (insert applicant's full name) the person in my presence.* 

3. Optional: complete the survey provided at the bottom of the form to help TransLink provide a better service for you.

### **Submitting your application**

Please post your renewal form and certified photos in the envelope supplied and send to:

TPI/EDA Veteran Travel card PO Box 3066 STAFFORD QLD 4053

For further information about the progress of your TPI/EDA Veteran Travel card application, please call 1800 336 678. For more information about where to use your TPI/EDA Veteran Travel card, visit translink.com.au or call 13 12 30.

For timetable information for *qconnect* services in regional Queensland go to www.qconnect.qld.gov.au.

Interpreter service: 13 14 50 Speech to speech relay service: 1300 555 727

National relay service TTY and modem: 13 36 77

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continued page 2 or o			,	
Paper clip your photographs here.	45-50 mm		Back of one of the two photographs I certify this is a true photograph of  (insert applicant's full name) the person in my presence.  (witness' signature)	
			Date	
		35-40 mm		
Applicant's details (all fields are mandatory, please print clearly)				
Mr Mrs Ms Miss Other • Other				
Family name	Given name/s		Date of birth	
Current residential address (applicant must be a permanent resident of Queensland)				
			Postcode	
Postal address (if the same as the	residential address, write 'as above')			
			Postcode	
DVA file number	Contact telephone number	Email address		
Applicant's declaration				
I certify that the details provided by me are true and correct. I authorise the Department of Transport and Main Roads or its agent to make reasonable enquiries to verify any details provided in this application.				
If the applicant is unable to sign,	a guardian/carer can sign on the	applicant's behalf (must be	18 years of age or over).	
Applicant's signature	Date			
Guardian/carer's signature	Date	Contact telephone number	Relationship to applicant	
Authorized witness of	ahatagraph			
Authorised witness of publication Please tick one box:	Jilotograpii —			
Justice of the Peace or Commiss	sioner of Declarations Po	lice officer		
Medical practitioner Solicitor, barrister or judge				
I declare that I meet the requirements to make this declaration. I am satisfied that the photograph witnessed by myself represents the applicant's true identity and the DVA Gold Card witnessed by myself is a true copy of the original DVA Gold Card.				
Full name of authorised witness	Authorised v	vitness's signature	Date	
			1 1	

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TPI/EDA Veteran Travel card use survey (optional) ——————				
1. How many trips on public transport each week would you make on average?  1-2 3-4 5-6 7+				
2. What type of public transport service do you usually travel on? (please tick all that apply)  Bus Train Ferry Tram				
3. Do you use gated stations in Brisbane CBD stations? (for example where you need to show your card to a Queensland Rail staff member to open the fare gate). Please choose: Yes No				
4. Would you prefer a <i>go</i> card product to enable independent access at gated stations when you touch your card to the card reader? Please choose: Yes No				
Privacy Statement: I agree/The Department of Transport and Main Roads is committed to protecting your personal information in accordance with the <i>Information Privacy Act 2009</i> . With your signed consent, the personal information collected will be used by the Department of Transport and Main Roads for the purposes of assessing your eligibility for the TPI/EDA Veteran Travel Card and to provide you with SMS or email notifications where relevant. Apart from seeking confirmation of entitlement from relevant institutions and providing our contracted public transport business partner the necessary information for the production and delivery of the card, your personal information will not be disclosed to any other third party without your consent unless authorised or required by law. For a copy of our Privacy Statement visit translink.com.au or call 13 12 30.	Departmental use only Card number:  Issue date: / / Officer's signature:			